



Product Return Form (European Region)

To return a product purchased through the online PremiumBikeGear.com Store, please fill out and print the following form and include it when returning the item. Please also send an email copy of the completed form to intl.store.service@ternbicycles.com

Order Number:					
Filed Date:					
Customer Name:					
Email Address:					
Mailing Address:					
#	Item Name	Part Number	Quantity	Item Price	Reason for return
1					
2					
3					
4					

Please send the item in its original packaging along with the invoice and completed Product Return Form to the following address via First Class or registered mail. We will start processing your refund as soon as our Return Center has confirmed receipt of the item.

Tern Store Returns
c/o : OGA Srl
VIA J.F. KENNEDY 43
20053 RODANO (MI), Italy
TEL: +39-02-365-54408

Sincerely,

The Tern Store Customer Service Team