



Product Return Form (Asian & Oceanic Region)

To return a product purchased through the online Tern Store, please fill out and print the following form and include it when returning the item. Please also send an email copy of the completed form to intl.store.service@ternbicycles.com

Order Number:					
Filed Date:					
Customer Name:					
Email Address:					
Mailing Address:					
#	Item Name	Part Number	Quantity	Item Price	Reason for return
1					
2					
3					
4					

Please send the item in its original packaging along with the invoice and completed Product Return Form to the following address via First Class or registered mail. We will start processing your refund as soon as our Return Center has confirmed receipt of the item.

Tern Store Returns
c/o : Mobility Holdings, Ltd.
8F.-8, No.6, Lane 609, Sec. 5, Chongxin Rd., Sanchong Dist.,
New Taipei City 24159, Taiwan (R.O.C.)
TEL: +886-2-2999-5623

Sincerely,

The Tern Store Customer Service Team